



Managing the Unmanageable: How to Motivate Even the Most Unruly Employee

Anne Loehr, Jezra Kaye

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Who changed the rules of business? It's a different game now. In an increasingly globally diverse workforce, it's vitally important that leaders understand their team inside and out. This takes a new toolbox of skills for the 21st century. Today you need winning strategies to avoid the costly pitfalls of high turnover, low morale and poor collaboration, not to mention the cost of missed deadlines and incomplete projects. *Managing the Unmanageable* will give you practical tips and proven techniques to show you how to: "* Quickly create action plans to turn your unmanageable employee into a star performer "* Develop new strategies for attracting and retaining the most talented employee, before they become unmanageable "* Learn key words that will allow you to clearly communicate with every generation on your team "* See workplace collaboration and innovation soar after using 5 simple tips "* Find best practices for preparing Gen Y and Gen X to advance up the organization and assume leadership roles "* Use proven models to effectively lead your team to success

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